

Job Title: Specialist, Housing Stability
Supervisor: Coordinator, Rapid Rehousing

Classification: Non-exempt

Salary Range: DOE

## **Position Description:**

The Specialist assists clients in accessing and maintaining permanent housing through UMOM's DES funded Rapid Rehousing program.

## **Essential Duties and Responsibilities:**

- 1. Work with Family Housing Hub to receive referrals for RRH families.
- 2. Assist with identifying eligible participant eligibility for rapid rehousing program and documenting eligibility in collaboration with the Family Housing Hub
- 3. Provide Intake and assessment to all Rapid Rehousing Clients
- 4. Assess ongoing housing needs of UMOM residents seeking Rapid Rehousing and develop a housing case plan if needed
- 5. Assist family in identifying housing and complete all necessary compliance procedures
- 6. Assure ongoing eligibility in RRH program
- 7. Assure that all program fees or rent subsidies are paid on time.
- 8. Determine and access appropriate community, state, federal health and social resources, upgrading and enhancing a community resource database.
- 9. Provide Case Management home visits to all Rapid Rehousing clients.
- 10. Assess functional and social need of clients in order to develop, implement and monitor service plans leading to an increased level of self-sufficiency for clients in Rapid Rehousing program.
- 11. Respond to client needs in a timely manner.
- 12. Monitor client progress on an ongoing basis.
- 13. Maintain client confidentiality.
- 14. Develop and maintain a list of housing providers and relationships with housing providers in Maricopa County.
- 15. Guide clients through the process of maintaining or obtaining permanent housing.
- 16. Provide education to clients in areas of tenant rights and responsibilities.
- 17. Document and maintain accurate information in client files on a timely basis.
- 18. Comply with established agency policies and procedures.

## **Qualifications:**

- Bachelor's degree in Social work or related field preferred.
- 1 year direct case management experience required.
- Desired knowledge of community resources and understanding of community health and social service system.
- Current AZ Driver's license with no more than 2 moving violations in a one year period.
- 100/300 level auto coverage insurance required.
- Level One Fingerprint Clearance Card or the ability to obtain one
- Knowledge of current Windows OS, MS Word, Excel